

SLEST

Standardized Model

for Linguistic Capacities in Foreign Languages

Level 1 (A2) - waiter

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General Can-do-Statements

SPEAKING

Can express him-/herself in everyday situations with simple linguistic means, often making pauses in order to search for words.

Can express him-/herself more or less correctly with simple expressions and short sentences about everyday aspects of his/her life (i.e. people, places, work experiences, etc.).

Can express him-/herself simply about known topics and personal interests with a very limited repertoire in words and with simple grammatical structures.

Can mainly make clear when talking what he/she wants to say, using simple grammatical structures more or less correctly.

Can express him-/herself in a generally comprehensive way, also if sometimes a foreign accent is clearly audible.

Can use the main stresses and intonations in simple sentences mainly correctly; can divide longer sections with pauses.

Can segment events chronologically with simple words like "first", "then", "after", "later", "at the end" etc.

Can connect expressions and sentences with simple connecting words like "and", "but" or "because".

Can-do-Statements A2 - waiter

Can, in a talk between native and non-native speakers, pass on simple information about known topics in both languages, using very simple words and grammatical structures in the foreign language and often looking for words.

Can communicate about known topics in a simple way, if standard language is spoken and if he/she can ask every now and to repeat a sentence or to say something using other words.

Can communicate with short, simple expressions everyday needs and circumstances; in unknown situations the communication could become difficult and misunderstanding might happen.

Can sustain everyday situations with a predictable content with simple linguistic means, but the conversation will be somewhat limited because of a restricted vocabulary.

Can talk about known topics; can also follow the change of topics and react to questions when the interlocutor speaks slowly and clearly.

Can express him-/herself clearly enough so that the interlocutor can understand him/her normally, even if a clear foreign accent is audible and he/she sometimes has to ask for clarification.

Can use intonation so precisely that statements, questions or requests are clearly distinguishable.

Can ask the interlocutor to repeat or to spell, and can him-/herself meet this demand.

Can-do-Statements A2 - waiter

LISTENING

Can understand simple sentences in standard language, basic grammatical structures and basic vocabulary from important everyday subjects (i.e. personal information, family, restaurant, surroundings, work).

Can understand the topics of a conversation if they deal with known subjects and if the interlocutor speaks clearly and slowly in standard language.

Can understand single statements regarding known topics which contain internationalisms if the interlocutor speaks clearly with regular pauses in order to comprehend the meaning.

Can identify, during a simple and short conversation, expressions regarding everyday topics and understand simple, important information for him-/herself.

Detailed SLEST Can-do-Statements¹

SPEAKING

SLEST can-do-statement	example	example for the examination ²	texts
can describe known things or persons from his/her workplace in a simple way	<p><i>can describe him-/herself and colleagues</i></p> <p><i>can describe his/her former or actual workplace and his/her work.</i></p>	<p><i>give known information about your workplace and your actual work to a foreigner</i></p>	<p>discussion</p> <p>general talk</p> <p>information</p> <p>presentation</p> <p>report</p> <p>small talk</p>
can illustrate personal experiences, events and own activities simply and shortly	<p><i>can describe his/her own training, indicating the most important circumstances</i></p> <p><i>can talk about personal habits (i.e. in the free time)</i></p> <p><i>can tell about an important professional episode (i.e. change of place of work)</i></p>	<p><i>tell a foreign friend about your hobbies.</i></p> <p><i>tell a foreign employer which work you did in the past</i></p>	<p>advice</p> <p>biography</p> <p>discussion</p> <p>general talk</p> <p>information</p> <p>report</p> <p>small talk</p>

¹ The indications given in the CEFR and in PROFILE regarding the can-do-statements have been changed following our necessities.

² The (*) means that for this item you will need visual aids.

Can-do-Statements A2 - waiter

can express his/her opinion in a simple way about everyday matters	<p><i>can explain, which dishes are recommended or which meals a guest should not chose, if he/she dislikes certain ingredients</i></p> <p><i>can express his/her opinion about a general topic and can ask others about their opinion</i></p>	<p><i>recommend with the help of a menu the specialties of your restaurant (*). Notre Dame)</i></p>	<p>general talk to report to small talk</p>
can speak about plans and agreements with others in a simple form	<p><i>can describe the planned activities for the next day to a colleague</i></p>	<p><i>explain to your foreign colleague the work plan for tomorrow (*)</i></p>	<p>advice general talk report small talk</p>
can express suppositions with simple linguistic means	<p><i>can explain to a client or guest why the kitchen staff is working slowly today</i></p>	<p><i>two people of the kitchen staff reported sick only three hours ago, that's why they work more slowly than normal</i></p>	<p>general talk information small talk</p>
can give indications about years, dates, important numbers etc. in a comprehensible way	<p><i>can indicate his/her date of birth ecc.</i></p> <p><i>can point out to a client all the prices on the menu</i></p>	<p><i>explain to a guest the prices of different set menus (*)</i></p>	<p>information presentation report small talk</p>
can shortly announce or present something well known to a group of listeners	<p><i>can give general information about the meals on the menu</i></p> <p><i>can recommend certain sights in his/her city</i></p>	<p><i>tell the guests what the chef recommends today</i></p> <p><i>give indications which places in your city are worth visiting</i></p>	<p>announcement general talk presentation</p>

Can-do-Statements A2 - waiter

<p>can give short basic information about very known topics from the own professional field with simple linguistic means</p>	<p><i>can explain to a guest the specialties of the chef.</i></p>	<p><i>tell the client what the chef prepared specially for today (*)</i></p>	<p>announcement</p>
<p>can describe with simple means how to do something</p>	<p><i>can explain how to reach a certain place in the city from the present point</i></p> <p><i>can explain to a guest how a certain meal is prepared</i></p>	<p><i>explain to a guest the best way from the restaurant to the station (*)</i></p> <p><i>explain to a guest the ingredients and the preparation of a certain noodle sauce</i></p>	<p>announcement information instructions request</p>
<p>can exchange information in a simple way in known, professionally relevant situations</p>	<p><i>can give simple information to a guest about the own town and answer his/her questions</i></p> <p><i>can explain to a guest where (und possibly how) certain local delicatessen are prepared</i></p>	<p><i>speak with a foreign colleague about a country in which both of you have stayed</i></p> <p><i>answer the question of a guest for particular interesting places in your city</i></p>	<p>advice discussion general talk information negative response order request small talk</p>
<p>can exchange in everyday situations information which is basically are focused on quantities, prices or dates (an can answer to questions regarding this)</p>	<p><i>can answer questions regarding features and/or prices in a restaurant or hotel</i></p> <p><i>can receive orders in a restaurant and answer the request for the bill</i></p>	<p><i>answer a guest's requests regarding the prices of some bottles of wine (*)</i></p>	<p>general talk information negative response order report request</p>

Can-do-Statements A2 - waiter

<p>can answer to simple questions during a talk and react to uncomplicated affirmations</p>	<p><i>can describe with simple words his/her career and the present work</i></p> <p><i>can react to affirmations of a guest about his home country and give simple information about his/her own</i></p> <p><i>can indicate personal data during a talk and give other relevant indications</i></p>	<p><i>explain to a foreign friend how and where you work</i></p> <p><i>answer the questions of a guest regarding your date and place of birth and your family</i></p>	<p>confirmation discussion general talk information negative response report request small talk</p>
<p>can use in different everyday situations simple forms of greetings, questions, excuses, and gratitude</p>	<p><i>can in a restaurant react kindly to certain requirements (i.e. for a second bottle of wine)</i></p> <p><i>can apologise because a certain wine is finished</i></p> <p><i>can greet a guest and ask if he has any requests</i></p>	<p><i>answer kindly the request of a guest</i></p> <p><i>express gratitude for the visit of a guest in your restaurant</i></p> <p><i>excuse yourself for the fact that it was a bit noisy in the restaurant (and explain also why it was so)</i></p> <p><i>greet your guests and ask if they have any requests</i></p>	<p>confirmation information invitation negative response request small talk</p>
<p>can make simple proposals in professionally known situations and react to proposals made by others; can also give alternatives, can accept or refuse</p>	<p><i>can propose a certain meal</i></p>	<p><i>explain to the guests why you can recommend a certain dish</i></p>	<p>advice discussion general talk negative response report small talk</p>
<p>can in simple, formal situations understand important information and give answers if asked directly</p>	<p><i>can give simple explanations about the food and the wine</i></p> <p><i>can understand what interests the guests and ask what they would like have</i></p>	<p><i>answer the questions regarding the origin and characteristic of the wine (*)</i></p>	<p>advice confirmation general talk information report</p>

Can-do-Statements A2 - waiter

can express feelings like fear or joy in a very simple way and answer questions regarding this	<p><i>can tell to a client that he/she is happy to see him/her again</i></p> <p><i>can thank a guest for his generous tip</i></p>	<i>tell the guest how happy you are to see him again</i>	general talk small talk
can react in a simple way in a everyday talk to affirmations regarding opinions or preferences and indifferences	<i>can react to an opinion about a meal</i>	<i>answer a guest regarding affirmations to a meal</i>	advice general talk information report small talk
can ask for repetition or explanations in everyday situations if something is not quite clear	<p><i>can ask the guest to explain a question with an example</i></p> <p><i>can ask a guest to repeat his/her order</i></p>	<i>ask your client to repeat what he /she said because you didn't understand well</i>	general talk information request small talk
can pass on to others in his/her common language simple and requests, indications or demands expressed in the foreign language	<i>can pass on an order invitation by a foreign guest to a native speaker colleague</i>	<i>mediate between a colleague and a tourist (*)</i>	information order
can pass on in the foreign language simple information of professional or general interest from written texts which are clearly structured and/or explained by pictures	<i>can translate in a restaurant important words from a menu for the members of the group</i>	<i>explain to your group the different dishes on the menu (*)</i>	Menu price list product information report

Can-do-Statements A2 - waiter

can orally pass on in simple everyday situations common information, questions or requests in the foreign language	<i>can - during lunch - summarise for another waiter the requests from the tourists regarding their meals</i>	<i>ask the tourist what he wants from the waiter, and explain it to him in your common language</i>	general talk information order request small talk
can pass on single parts from orally given indications or announcements with simple words in the foreign language	<i>can summarise instructions given in the native language for a foreign tourist</i>	<i>explain to a guest what a native colleague has told you (*)</i>	information report news
can pass on from texts, inscriptions etc. written in your native the most important information to a tourist	<i>can explain in the language of the tourist information given on the menu regarding typical dishes</i>	<i>explain to a guest what is written on the menu regarding the specialties of this restaurant (*)</i>	list menu price list written note
can pass on in a conversation between a native speaker and a foreigner the most important information in both languages	<i>can pass on in a talk on the street between a tourist and a native speaker questions and answers in both languages in a basic way</i>	<i>mediate in the talk between a native speaker and a tourist (*)</i>	advice complaint general talk information small talk
can pass on during a simple conversation between native speakers and foreigners information regarding the person (i.e. places, hobbies, interests)	<i>can pass on during a talk between a guest and a native speaker simple questions regarding place of stay, profession and work in both languages</i> <i>can pass on during a talk between a foreign guest and a native speaker questions and answers regarding family, profession or hobby in both languages</i>	<i>translate what is said during a talk between a tourist and a native speaker regarding different eating habits</i> <i>translate what is said during a conversation between a guest and a native speaker regarding general topics</i>	advice discussion general talk information invitation order small talk

LISTENING

(this part is normally connected with SPEAKING during lessons or examinations; the situation in an exam should be arranged consequently. In the column "example for examination" we therefore put relevant situations)

<p>can understand in known situations simple information and numbers</p>	<p><i>can understand prices</i></p> <p><i>can understand as a waiter the normal orders of his/her guests</i></p>	<p><i>to pay a bill</i></p> <p><i>to accept an order/ reservation etc. round trip</i></p>	<p>advice information negative response order report request</p>
<p>can understand in everyday situations simple indications / orders</p>	<p><i>can understand what he/she should do in a certain situation</i></p> <p><i>can understand what a guest in a restaurant asked for</i></p>	<p><i>to answer to the request of a guest/ tourist</i></p> <p><i>to listen to the problems of a guest/ client</i></p>	<p>order</p>
<p>can understand during a conversation in his/her presence the subject if the people speak slowly and clearly in standard language</p>	<p><i>can understand as a listener what tourists are saying about themselves</i></p> <p><i>can understand during a conversation in his/her company indications regarding an order</i></p>	<p><i>to listen to the talk between two foreign tourists and briefly summarise its content</i></p> <p><i>to listen to a talk and repeat the numbers and data given</i></p>	<p>advice discussion general talk information small talk</p>

Can-do-Statements A2 - waiter

<p>can understand the most important facts regarding a known topic if it is supported by pictures and/ or gestures</p>	<p><i>can understand the information given by a guest</i></p>	<p><i>to understand the questions of a guest regarding different topics</i></p>	<p>announcement discourse suggestion summary</p>
<p>can follow the main topics of a simple and everyday story</p>	<p><i>can understand in a report about a journey where the tourist have been and what he did there</i></p> <p><i>can understand as a listener in which places a story came to pass and what happened</i></p> <p><i>can understand parts of a simple story told by a guest or client</i></p>	<p><i>to understand a short travel report of a client or guest</i></p> <p><i>to understand the statements of a guest regarding a certain dish</i></p>	<p>report</p>